



Daycare Contract

Client First and Last Name ("Owner")

Pet(s) Name ("Pet(s)")

Health and Emergencies

If a Pet becomes ill or injured, or if the state of the animal's health otherwise requires professional attention, Fon Jon Pet Care ("Fon Jon"), in a non-emergency situation, will attempt to contact and inform the Owner. If no contact can be made in an emergency situation, Fon Jon in its sole discretion, may engage the services of a veterinarian, for even minor sores, chewing, cuts, etc., and thereafter attempt contact. All expenses incurred shall be PAID BY THE OWNER.

_____(initials)

Owner authorizes Fon Jon to do whatever they deem necessary for the health and well-being of my Pet(s) and Owner AGREES TO PAY FOR ANY AND ALL EXPENSES RELATING TO SAME. Please be aware that Fon Jon Pet Care does not have a vet on the premises and may not be able to detect a medical condition in your Pet. Let us know of any pre-existing conditions or allergies your Pet may have.

_____(initials)

Owner specifically represents to Fon Jon that to their knowledge the Pet HAS NOT BEEN EXPOSED to any contagious diseases within a thirty-day period prior to check-in. Owner further agrees to maintain required CURRENT VACCINATIONS. If vaccines expire, pet(s) will not be allowed back until said expired vaccines are updated and records are sent to/received by the Fon Jon front office.

_____(initials)

Fon Jon shall exercise reasonable care for the Pet delivered by the Owner. Owner recognizes and accepts potential risks involved in Boarding, Daycare and Group Play. **The Owner agrees to be solely responsible for any and all acts of behavior of said Pet while it is in the care of Fon Jon, to include payments of costs for injury to itself or by another pet, or damage to facilities caused by the Pet. Injuries may include but are not limited to viruses/bacterial infection, giardia, hot spots, tendon/ligament tears, ACL, fractures, lacerations, punctures and death.**

_____(initials)

Owner understands and agrees that during normal Boarding, Daycare or Group Play, Owner's dog may sustain injuries. All Boarding, Day Care, Group Play is monitored by Fon Jon Pet Care staff to reduce injury, but scratches, punctures, torn tendons/ ligaments, fractures, lacerations, virus /bacterial infection, giardia, death and other injuries may occur despite the best supervision.

_____(initials)

All dogs must pass a general behavior assessment in order to attend Boarding, Daycare or Group Play. Pets over the age of 6 months must be neutered/spayed in order to attend Group Play Daycare. Owner further understands and agrees that in admitting Owner's dog(s) to Fon Jon Pet Care, any dog demonstrating aggression or other behavior deemed unacceptable by Fon Jon Pet Care staff may be disallowed from participating in the Boarding, Daycare or Group Play.

_____(initials)

Owner further understands and agrees that neither Fon Jon Pet Care, Nueva Villa Inc. nor any of its employees, staff or volunteers, nor other clients will be liable for any illness, disease, injury, death, and/or escape of Owner's Dog(s). Owner hereby releases all of them of any liability of any kind whatsoever arising from or as a result of Owner's dog(s) attending or participating in Boarding, Daycare, Group Play services by Fon Jon Pet Care.

_____(initials)

Owner agrees to leave two emergency contacts *other* than themselves. These emergency contacts will be contacted if the owner cannot be reached. These contacts must be able to pick up the pet from our facility and make emergency decisions.

_____(initials)



Daycare Contract

Payment

Owner gives authorization to Fon Jon to keep a credit card on file. This card may be charged for any and all services rendered without prior notification when a balance is left to be paid. If there is no daycare package or credit on file, the credit card on file will be charged at the current full day.

Cash Discount Program: If using a credit/debit card a 3.5% service charge will be applied to all our services including boarding, daycare, grooming services, and more. If paying with **Cash** or **Check**, you can save 3.5%.

ALL POSTED PRICES REFLECT THE 3.5% CASH DISCOUNT.

_____(initials)

Cash and/or Check payments are accepted but must be paid during office hours or paid in advance. The owner understands that if their cash payment is not processed through the front office during office hours or paid in advance, their card on file will be charged at the current full day rate with the 3.5% service fee.

_____(initials)

Owner understands that in order to receive discounted rates for Daycare they must purchase a Daycare package or pass in full.

_____(initials)

Owner also understands that Daycare packages and month passes can only be used for Daycare. If a package or month pass is not renewed prior to the last day of expiration, the client will be charged the current full day rate until the package or month pass is renewed. Retroactive payments are not permitted.

_____(initials)

Hours and Boarding Policy

Owner understands that if the Pet is not picked up after the latest pick-up time, we will board the Pet overnight and additional charges will apply. Owner agrees to pay all costs and charges for special services requested, all veterinary costs for the Pet during the period said Pet is in the care of Fon Jon, and understands that the Pet shall not leave the facility until all charges due are paid by Owner or proper payment arrangements are agreed upon by both parties. Owner further understands that if the Pet has to be boarded overnight from daycare, the pet must be picked up by 1pm to avoid a half day fee.

_____(initials)

Owner may not drop off for boarding during daycare hours. Boarding must be checked in through the front office during office hours to sign the boarding contract, take care of payment, and note any instructions pertaining to your pet.

_____(initials)

Owner understands that Daycare hours are Monday-Friday 6:30AM-7:00PM, Saturday-Sunday 7:00AM-6:00PM. **Half-days are 5 hours or less from the time of drop-off. Any minute over 5 hours will be charged as a full day.**

_____(initials)



Daycare Contract

Grooming

Current Vaccinations/Veterinarian Information:

By signing this contract, Owner specifically represents to Fon Jon that to their knowledge the Pet HAS NOT BEEN EXPOSED to any contagious diseases within a thirty-day period prior to check-in. Owner further agrees to maintain required CURRENT VACCINATIONS. If vaccines expire, pet(s) will not be allowed back until said expired vaccines are updated and records are sent to/received by the Fon Jon front office.

_____ (initials)

Aggressive or Dangerous Pets:

Owners MUST inform Fon Jon Pet Care if their pet(s) bite, have bitten, or are aggressive toward people, other pets, or specific grooming procedures. Muzzles may be used if necessary. Fon Jon Pet Care reserves the right to refuse or stop services for such pet(s) at any time before or during the grooming process and may charge a handling fee for Aggressive Dogs in addition to the regular grooming charge. If the pet should bite, the owner agrees to be responsible for **any and all** related medical bills, recovery costs, loss of income, and equipment damage.

_____ (initials)

Health, Medical Problems & Senior Pets:

Grooming procedures can sometimes be stressful, especially for a senior or ill pet. Grooming can also expose hidden medical problems or aggravate a current one during or after the groom. Because these pets have a greater chance of injury, they will be groomed for cleanliness and comfort. This contract/agreement gives Fon Jon Pet Care permission to obtain immediate veterinary treatment for your pet should it be deemed necessary. We will do our best to contact you first and then take your pet to the nearest veterinary clinic. All expenses for veterinary care will be covered by the pet's owner upon signing this contract/agreement

_____ (initials)

Matt Removal:

Pets with matted coats need extra attention during their grooming session. Mats can be very difficult to remove and may require the pet to be shaved. Removing a heavily matted coat includes risks of nicks, cuts, or abrasions. Heavy matting can also trap moisture and urine near the pet's skin, allowing mold, fungus, or bacteria to grow. After effects of mat removal can include itchiness, skin redness, self-inflicted irritations or abrasions, and failure of the hair to re-grow. Shaved pets are also prone to sunburn and should be kept out of the sun until the hair grows sufficiently to protect the skin. There is an extra charge for any necessary de-matting.

_____ (initials)

Accidents:

There is always the possibility that an accident could occur. Grooming equipment is sharp, and even though we use extreme caution and care, possible injuries could occur, including cuts, nicks, scratches, or quicking of nails. Every effort will be made to ensure your pet is groomed as safely as possible.

_____ (initials)

Parasites:

If fleas or ticks are found during the grooming process, your pet will receive a flea bath to kill the parasites, and an extra charge will be applied. Ticks found will be removed, and an additional charge may be applied. Parasites are a health hazard to both pets and humans.

_____ (initials)



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Abandoned Pets

California State Law (Civil Code Section 1834.5) states that, IF THE OWNER OF SUCH ANIMAL DOES NOT PICK UP THE ANIMAL WITHIN 14 CALENDAR DAYS AFTER THE DAY THE ANIMAL WAS DUE TO BE PICKED UP, THE ANIMAL SHALL BE DEEMED TO BE ABANDONED at which point the pet will be turned over to the Dept. of Animal Control and will be humanely destroyed.

Owner Contact

Name _____

Phone Number _____

Owner's Email _____

Veterinary Hospital _____

Emergency Contacts

Please list two emergency contacts **other than yourself** (and spouse), known as a Pet Guardian, who can care for your Pet (at their home/transport to vet) in case of an emergency or health concern. We will have the owner's contact information on file.

1) Name _____ Phone Number _____

2) Name _____ Phone Number _____

By signing this contract, you (or your Agent) agree to hold Fon Jon Pet Care, its owners, operators, employees, and directors harmless from any damage, loss, or claim arising from any condition of the undersigned pet, either known or unknown to Fon Jon Pet Care.

The terms of this agreement can change at any time, without notice, and will override any and all prior signed contracts or releases.

I have read the above Agreement entirely and have had the opportunity to discuss its terms with Fon Jon Pet Care to my satisfaction and agree to its terms in its entirety.

Signature of Owner: _____

Date _____